



# Northwest Scarborough Local Immigration Partnership

Community Summit

November 23, 2010



**Welcome**

# The Local Immigration Partnership

- Purpose of the project
- What we have done to date
- What we will be creating

# Purpose of this Summit

- Review the strategies that have been identified to enhance the newcomer experience in Northwest Scarborough
- To get feedback from the community
- To gather your best advice about how to put these strategies into action

# Introductions

- At your tables, introduce yourselves and answer the following questions:
  - What are the best services or facilities you have used while in Canada?
  - What services need improvement to help newcomers?
- Be prepared to present your thoughts- you may elect one spokes person, if you wish

# Where We Have Come to Date...

Partnership Council Planning Meetings



Neighborhood Research

Gathering Facts and Demographics

Interviews with Community Members and Newcomers



Community Summit #1 – Apr 7, 2010

Vision for Integration of Newcomers / Highlighting Key Areas for Action and Innovation



Create Settlement Strategy for Review with Community



Community Summit #2 - Today

# Core Strategies for Enhancing the Newcomer Experience in NWS

- # 1: Provide pre-arrival settlement services and information for newcomers before they migrate to Canada.**
- # 2: Enhance easy access to online and printed information package regarding newcomer settlement services in Scarborough**
- # 3: Improve the promotion of services and invite more feedback from clients to improve newcomer services**
- # 4: Strengthen the capacity of community based organizations (faith-based groups, residents groups) and encourage settlement service agencies to work in collaboration with them to help newcomers.**
- # 5: Provide more “one stop shopping” for newcomer services. (Newcomer service centers provide multiple services out of one location through co-location and resource sharing among service providers)**
- # 6: Explore opportunities for collaboration and partnerships between service providers to expand services to different geographic area**
- # 7: Increase access to professional volunteer opportunities, training and employment support for newcomers in North West Scarborough.**
- # 8: Improve support services for working parents and parents searching for a job.**
- # 9: Increase access to language training programs and provide settlement services in multiple languages**
- #10: Improve access to recreation facilities for different demographic groups in North West Scarborough**
- #11: Improve access to health services (physical and mental health**
- #12: Improve services for housing and other basic needs**

# Exercise I

- Find a partner
- Review the 12 strategies identified
  - Highlight the 5 strategies that you believe are the MOST important for making the newcomer experience better
  - Identify anything that is missing from the strategies that you believe would be important to include



## Exercise 2

- Gather in a group of 6
- As a group, agree on the 5 strategies you believe are most important
- Write your top 5 strategies on the flip chart provided and post on the wall

# Review of Your Feedback

- What items appear to be on everyone's most important list? Why?
- What other items seem to be most in common on the lists posted? Why?



# **YOUR ADVICE FOR IMPLEMENTATION**

# Exploring the Strategies

- Choose one of the strategies to work on
- For each action item discuss:
  1. What would need to be provided to make this experience better? What else would be useful?
  2. What services should be offered in this area?
- As a group agree on **3 recommendations** you would like to make to move this area forward? (make sure your ideas are feasible, reasonable and economical)



# Presenting Your Recommendations

# Staying Connected to the LIP

- How would you like to be involved or kept informed about the work of the LIP and the progress on this strategy?

# The Next Community Summit

- January 13, 2011
  - Venue: Scarborough Civic Centre
- Purpose:
  - Share the final strategy & implementation plan
  - Gather final feedback and endorsement



**THANK YOU!**