

Working Committee # 5: Family Settlement & Legal Support Meeting - Minutes

Date: February 22nd, 2012

Time: 2:30pm – 4:30pm

Attendees: Frank Chu (TCDSB), Gary Gomez (TPS), Yvonne Ma (CFSO), Jing He (Resident), Mani Mahadeva (NWS LIP), Rezwan Karim (NWS LIP), Michelle Davis (NWS LIP)

Review the report on newcomer scam and fraud

Section 1:

- Under the types of information con artists collect add: gender, marital status
- Add to “what personal information could be used for” Pg. 3
 - People fraudulently applying for Social Assistance – to be added to “Identity theft” section
 - To get online membership using someone else’s personal information,
 - Involved in criminal activity using personal information or friends or family
- Pg.6 preventions methods – duplication in the 1st and 3rd bullet points
- Use ATM throughout document instead of ABM
- Pg.8: Under “protecting credit cards”, add “avoid sharing credit cards with family members”, and “consider getting additional card for the same account”.
- Pg.9 annual credit report is free – limit only one free a year
- Pg.9 credit card fraud – keep verification information on back of credit cards safe
- Add: “If you are using online for credit card payment, protect username, password and security” - Q & A.
- Include disclaimer that it is illegal to use a credit card that is not issued to you, and if you authorize another person to use it get them a separate card

Section 2:

- Phone Busters and Canada Anti-Fraud Centre are the same organization
- Preventative measures – use credit cards that are pre-paid
- “Computer Technician Scam” – an IT person will call and say they need to do work on your computer online and once they access your computer they can gain access to any personal information that you have stored on your computer
- Pg. 20 “How to prevent prize pitch ...scams.”
- Add “Mystery Shopper” fraud – in the “Work from Home” scams section
- Pg. 14 Preventative measure - ask to be placed on the “Do not call list”
- Add “Utility Inspector Fraud”

Section 3:

- Pg. 24 mention more dangers associated with the scam related to “using your computer to make money”
- Add the requirements for regular employment application and self-employed persons – provide links to useful information resources so that the job seeker has a clear understanding of the process to get into a regular job.
- Land Register Office, is where one can pay a fee to check on their tile and home ownership regularly, alternative to getting home ownership insurance
- Keep the word “cheques” spelled consistent throughout the document

Discussion on conducting awareness sessions on scams and fraud

- Working with Toronto East LIP to collectively work on “Fact Sheets” for the various types of scam and fraud
- Connecting with TDSB to conduct information sessions on the Scam and Fraud document
- Would like to also work with TCDSB to conduct sessions as well
- Document is open to partners to use once finalized and published to website

Any other matters

- All NWS LIP members are invited to the Inter-Scarborough LIP Council meeting taking place on March 22nd, 2012 from 10am to 1pm (location still to be determined)